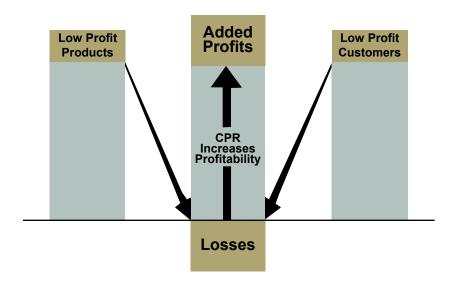
Unleashing Value

Customer Product Rationalization (CPR)

CPR identifies low profit customers/products and increases profitability



CPR generates maximum profitability

Small	CPR Opportunity	Large
Few	Products	Many
Few	Customers	Many
Activity Based	Allocation Method	Volume Based
Captured	Customer Costs	Unknown
In Place	Review Process	No Process
Excess	Mfg. Capacity	Exceeded
Short	Fullfillment Lead Time	Long

Key Questions

Are you losing money selling certain products?

Are the total costs required to serve your customers clearly understood?

Are your manufacturing assets rationalized and tied to an optimal customer-product portfolio mix?

Are you introducing new products not knowing if they are profitable?

"O&A helped us rationalize our product line yielding significant cost savings and more importantly allowed our most profitable products to receive the resources and management attention needed to grow."

Larry Farmer
President - Atofina Chemicals

